



Department: **Administration**

Policy No: **48**

Policy Title: **Utility e-Billing Credit**

Resolution No: **246/24**

Date: **December 4, 2024**

Review Date: **2027**

Policy Statement:

The Village of Alix recognizes the importance of ‘Green’ incentives.

Therefore, the Village of Alix shall make available a \$1.00 (one dollar) credit to those accounts that have or in the future will, sign up for e-billing.

Guidelines/Procedures:

1. All persons receiving a Utility Bill on an account, including main bills and duplicated bills need to be signed up for e-billing. If there is a paper copy being mailed out for that account, the account will not receive an e-billing credit.
2. Utility account holders who are currently signed up for e-billing for all copies being sent, will see an automatic credit applied to their account.
3. Utility account holders who sign up for e-billing for all copies being sent, in the future will see the credit on their next billing cycle.
4. The \$1.00 (one dollar) credit will only be available when all copies of the utility bill on an account are being received by email. If you have e-billing and choose to go back to receiving paper copies, the credit will be removed.
5. This credit is only for the Village of Alix Utility Bills.
6. The credit will be \$1.00 (one dollar) per account per billing cycle.
7. This policy comes into effect January 1, 2025.

Mayor

CAO

Date