



Utility Rates

Residential Water & Sewer

Flat Rate Water —\$37.50 per month / plus \$3.35 per cubic meter consumption .

Flat Rate Sewer—\$26.25 per month / plus \$2.25 per cubic meter of water usage.

Residential Garbage & Recycle

Flat Rate Garbage—\$22.50 per dwelling unit.

Flat Rate Recycling & Compost—\$5.93 all accounts.

Commercial Water & Sewer

Flat Rate Water—\$35.00 per month / plus \$3.35 per cubic meter consumption.

Flat Rate Water with attached Living Quarters—\$35.00 per month / plus \$3.35 per cubic meter consumption.

Flat Rate Sewer—\$26.25 per month / plus \$2.25 per cubic meter of water usage.

Flat Rate Sewer with attached Living Quarters—\$26.25 per month / plus \$2.25 per cubic meter of water usage.

Commercial Garbage & Recycling

Flat Rate Garbage —\$41.50 per month.

Flat Rate Recycling—\$5.93 all accounts.

Connection Fees

Any customer requesting utility services or utility re-connection, shall pay a non-refundable connection fee of \$50.00

If a customer requests a utility service disconnection by the Municipality, and a reconnection of this service within two (2) business days, the reconnection fee of \$50.00 will not be levied.

Utility Charges

All utility accounts will be set up in the property owners name as per land titles. A copy of the bill may be mailed to a renter at the request of the owner.

Utility charges include water, sewer, garbage collection, recycling and composting.

Outstanding accounts will be subject to a 3.5% penalty on the first day of the month following the billing date.

The property owner (s) are responsible for the rates and charges of all services regardless whether occupied by the owner or renter. Outstanding accounts will be added to the tax account.

All Bylaws can be found on our website at www.villageofalix.ca

March 2023



Village of Alix Utility & Property Owner Responsibility Information



VILLAGE OFFICE

4849 50 Street , Box 87

Alix, AB T0C 0B0

403-747-2495

info@villageofalix.ca

Repairs Water & Sewer

Responsibility of cost is as follows:

The Municipality, at their expense, will maintain the water and sewer lines from the main to the property line.

Property owners, at their expense, will maintain the water and sewer lines from owners property line to the building.

The portion of the cost of any repair incurred from the property line to the building is the responsibility of the owner. The Municipality is responsible for cost incurred from the main to the property line. This includes frozen lines.

Sewer Blockages—a determination must be made by the homeowner/renter as to the cause and location of blockage. Once determined, the responsibility of cost will be as follows per section 21.1 of Bylaw 421/16.

Repairs Water & Sewer Continued

Any blockage of the service piping to the sewer main due to foreign material introduced to the service by the homeowner or renter is the responsibility of the homeowner, no matter what portion of the line the blockage occurs in.

If the blockage is caused by the accumulation of ice (frozen lines), it is the responsibility of the owner to prove that the blockage did not originate from parcel.

If the repair of a blockage, which is determined to be the responsibility of the customer, causes any portion of sidewalk, boulevards, curbs, gutter, streets, or other Village property to be dug up, disturbed or otherwise changed, it is the responsibility of the property owner for the cost of repairing damages.

All Bylaws can be found on our website at www.villageofalix.ca Under 'Your Government' tab, then under 'Bylaws'.

Steps to the Solution

1. The Homeowner/Renter needs to contact a plumber of their choice.
2. Schedule a plumber to come to your property. We recommend contacting a plumbing company that has camera inspection capabilities available, in the event that a camera is necessary to determine the issue. This avoids delays, extra call outs, and extra expenses.
3. Phone Public Works at 403-747-2929, during business hours (Monday-Friday 8:00 A.M—4:00 P.M) to notify them of the scheduled day and time the plumber is coming so there can be a Village staff member on site.
4. Once the issue and location of blockage is determined, the homeowner/renter and the municipality will discuss the responsibility of the cost incurred as per Bylaw 421/16.